

Position Available- Assistant House Manager (Part Time)

POSITION DESCRIPTION:

The Assistant House Manager for the Broadway Theatre Center is responsible that all front-of-house operations during performances and events are conducted in a safe, courteous, and professional manner. The Assistant House Manager supervises the volunteer usher corps during these performances and events.

PART-TIME POSITION:

- Each performance shift is approximately 4 hours, and compensation is on a per shift basis.
- Events include theatre and cabaret performances, rentals, weddings and daytime student matinees.

SUMMARY OF RESPONSIBILITIES:

The Assistant House Manager will successfully:

- 1. Brief, assign and supervise ushers for each assigned performance.
- 2. Maintain communication with Stage Manager for each performance to coordinate start time at top of and after intermission.
- 3. Review front-of-house for safety and appearance before and after each show.
- 4. Resolve any seating, patron or latecomer issues.
- 5. Prepare report following each performance.

REPORTING RELATIONSHIPS:

The Assistant House Manager reports to the House Manager.

QUALIFICATIONS:

Candidates should have excellent people skills, a sense of humor, energy and drive.

- Experience in dealing with a wide variety of people in a multitude of situations in a polite yet direct fashion.
- Strong oral and written communication skills.
- Experience in house management and/or ushering.
- An ability to prioritize and excel at many different tasks in a fast-paced environment.

Interested individuals should submit by email a cover letter with resume to:

Carena Richter, House Manager

Skylight Music Theatre

158 North Broadway, Milwaukee, WI 53202

CarenaR@skylightmusictheatre.org